

QSHE OVERVIEW

Quality



Certificates, attestations and memberships

CERTIFICATE/ATTESTATION (ISSUED BY)	PURPOSE
ISO 9001 certificate (DNV)	To ensure optimum levels of Process, Data and Service Quality
GXP Food certificate (DNV)	To fulfil the requirements of the International Food Standard
GXP Healthcare certificate (DNV)	To meet the standards set by the World Health Organization
EN 9100 certificate (DNV)	To meet the standards valid for the aerospace / aviation industry
Cargo IQ certificate (SGS)	To further improve quality within airfreight in the door-to-door process

GLOSSARY

→ ISO:	International Standardization Organization
→ SGS	Société Générale de Surveillance, SA, (external certification body)
→ GXP Food:	Good storage/distribution practice in the food industry
→ GXP Pharma/healthcare	GDP based on the World Health Organization (WHO)
→ EN 9100:	European Standard for the aerospace/aviation industry
→ Cargo IQ:	An IATA interest group with airlines, handling agents and freight forwarders

QSHE OVERVIEW

Security



Certificates, attestations and memberships

CERTIFICATE/ATTESTATION (ISSUED BY)	PURPOSE
A.E.O certificate (National Customs Authorities)	To establish standards that provide Supply Chain and Facilitation at the Global level to promote certainty and predictability
BASC certificate (Business Alliance for Secure Commerce)	To promote secure information trade in cooperation with governments and international organizations
C-TPAT certificate (U.S. Customs)	To strengthen international supply chains and improve United States Border Security
TAPA certificate (DNV)	To minimize cargo losses in the supply chain
Regulated Agent Certificate (National Civil Aviation Authority)	Safeguarding international civil aviation against acts of unlawful interference

GLOSSARY

→ ISO:	International Standardization Organization
→ DNV:	Det Norske Veritas (external certification body)
→ AEO:	Authorized Economic Operator, initiated by the World Customs Organization
→ BASC	Business Alliance for Secure Commerce
→ C-TPAT:	Customs-Trade Partnership Against Terrorism
→ TAPA:	Transported Asset Protection Association, initiated by High-tech companies
→ NAA:	National Aviation Authority

QSHE OVERVIEW

Dangerous goods, Environment, Safety & Health



Certificates, attestations and memberships

CERTIFICATE/ATTESTATION (ISSUED BY)	PURPOSE
DANGEROUS GOODS	
SQAS attestation (DNV)	To improve the handling of all chemicals including dangerous goods
ENVIRONMENT	
ISO 14001 certificate (DNV)	To protect the environment, nature and ensure sustainability
ISO 14064 certificate (DNV)	Methodology of CO2 emission calculation
SAFETY & HEALTH	
ISO 45001 attestation (DNV)	To minimize risks to employees' safety and health

GLOSSARY

- ISO: International Standardization Organization
- DNV: Det Norske Veritas (external certification body)
- SQAS: Authorized Safety and Quality Assessment System, initiated by chemical industry